



Severe Weather Policy

All appointments will be kept whenever possible; however occasionally an appointment may need to be cancelled due to severe weather. Our consultants will make every attempt to inform the parent/guardian of a cancellation due to severe weather through phone call, text message and/or e-mail. We ask that you make your consultant aware of any severe weather conditions COBC may not be aware of due to your unique location conditions.

Our general guidelines are as follows:

Final decisions to cancel will be made no later than 1 hour prior to the scheduled session.

Cancellation guidelines during a snow emergency (applies to the county of residence for the client and the county of residence for the consultant):

Level 1 Snow Emergency = Cancellation is at the discretion of the COBC consultant and/or the parent/guardian

Level 2 Snow Emergency = Session Cancelled

Level 3 Snow Emergency = Session Cancelled

In the event severe weather impacts sessions taking place over more than 1 day, COBC and the parent/guardian will discuss a date for sessions to resume. COBC will make attempts to reschedule any missed appointments dependent on the availability of the family and the consultant.